



THE CORPORATION OF THE VILLAGE OF SLOCAN

POLICY No. 2012-029

Springer Creek RV Park & Campground Policy

Initially Approved: September 10, 2012

Last Reviewed: March 13, 2023

Policy Statement:

It is the policy of Council to maintain and operate the Springer Creek RV Park and Campground in the most fiscally responsible and user accommodating manner possible.

Policy Background:

The Springer Creek RV Park and Campground is municipally owned, with operations funded from a combination of municipal taxes and user fees. The seasonal operation of the Springer Creek RV Park & Campground is by private contractor, under contract with the Village of Slocan. The operations contract is an annual contract issued in response to a Village 'Request for Proposal'. The Campground is open May 1st through mid-October, with a part-time attendant on site during low season and a full-time attendant on site during high season.

The Campground Operator may restrict the number of users and the number of vehicles that each campsite can accommodate to protect the Springer Creek RV Park & Campground, and to ensure the enjoyment of all users.

Campground 'rules and regulations' are posted at the Campground Office and will be made available to all users upon their arrival.

CAMPGROUND PROCEDURES:

In an effort to maximize the revenues generated from users and to ensure visitor enjoyment, Village Council has implemented the following:

Check-In / Check-Out Procedures:

- Check-in time for campsites is 12:00 noon. Check-out time is 11:00 a.m.
- All campers must check in with the Campground Attendant.
- Ensure your site is clean upon departure.

Fees:

All fees charged are in accordance with the Slocan Fees & Charges Bylaw, Schedule 'G', and are subject to GST.

- The campsite nightly fee is levied on a per vehicle basis. Rates are reviewed and adjusted annually by Village Council.
- Sites 1 - 5 are full-hookup sites and provide power, water and sewer.
- Sites 6 - 18 are partial-hookup sites and provide power and water.
- Sites 19 – 35 are non-hook-up sites (suitable for small camper or tent).
- Additional fees may be charged for a second overnight non-RV vehicle for one half the campsite fee. A towed vehicle and/or boat are not considered a second vehicle.
- Fees must be paid at the time of booking online, by credit card. A one-time non-refundable reservation fee is charged.

- Fees must be paid to the Attendant upon arrival for walk-ins, and are payable by cash, cheque, debit, credit, or traveler's cheque.
- Firewood is available for purchase.
- The sani-dump is available for campground patrons at the prescribed fee. Non-registered guests will be charged a higher non-user fee.

Reservations:

- Reservations are made online, and for the current calendar year only. The online campground booking system becomes active on February 1st of each calendar year, and will remain open for reservations until the close of the season (mid-October).
- Reservations are to be paid in full at the time of booking. Online reservations will accept payment by credit card. Walk-in reservations at the Campground Office will accept cash, cheque, debit, credit, or traveler's cheque.
- There is a one-time non-refundable reservation fee of \$5.00 for all on-line bookings.
- Cancellations made more than 72 hours prior to the reservation date will be refunded in full, less the \$5.00 reservation fee.
- Reservations that are not cancelled 72 hours prior to the reservation date will not be refunded.
- The maximum length of stay is 14 nights, unless extension arrangements have been approved by the Village Office.

Group Bookings:

- Group bookings of more than 10 sites require an application to the Village Office for approval. Examples of group bookings include functions such as weddings or reunions.
- Group bookings are subject to availability, and can be made outside of the booking season dates (February 1st to October 15th).
- Group booking fees are charged in accordance to the Slocan Fees & Charges Bylaw, Schedule 'G', and are subject to GST.
- Group booking fees paid in advance of the reservation date are subject to change; rates in effect at the opening of the season of that year will apply.
- A 50% deposit must be advanced to the Village of Slocan prior to April 30th of that year; bookings made after May 1st must be paid in full at the time of booking.
- Cancellation rules apply to all group bookings.

Noise:

- Quiet time is from 10:00pm to 8:00am.
- Excessive noise is not permitted at any time.
- Generator run time is limited to 4 hours a day, between the hours of 8:00am and 10:00pm.

Firewood, Sani-Dump, Campfires, BBQs:

- Firewood
 - Is available for purchase from the attendant.
 - Use firewood sparingly, small fires save trees!
 - To preserve vegetation and ground cover, please do not gather branches and twigs from within the Campground and surrounding area. Cutting or damaging trees in any way is strictly forbidden.
- Sani-Dump
 - Is available for campground patrons for a fee.
 - Non-registered guests will be charged a higher non-guest fee.
- Campfires
 - Are only permitted in campsite fire rings.
 - Fire rings must remain in place.

- Campfires must be less than a half meter in height and will not be permitted if a Provincial Ban is in effect.
- Campground attendants have the authority to request a ticket be issued to the registered camper in contravention of a Fire Ban.
- Do not leave your campfire unattended.

- **BBQs**

- BBQs are permitted for use. Please be cautious not to burn picnic tables.

Vehicles & Parking:

- Only one RV combination permitted per site. If authorized, and if space is available, a second vehicle may be permitted on site for an additional fee.
- Camping is only permitted in designated campsites.
- No parking on Campground lanes or roads.
- Campground speed limit is 10km/hour in all areas.
- No person shall drive, propel, or otherwise operate an all-terrain vehicle (ATV), dirt bike, or off-road vehicle within the Campground property.

Pets:

- Pets must be on a leash and under control at all times.
- Pets are not to make excessive noise or disturb other persons.
- Pets are not permitted at the public beach on Slocan Lake, but are permitted at the designated dog beach located just past the gazebo.
- Pet food must be stored properly, as to not attract wildlife.
- Owners are required to clean up after their pets (scraps, toys and excrement). There are dog hitching posts equipped with dog doo bags at the info-center, and at various places throughout the Village.
- Pets are not permitted within public buildings (washrooms, info-center), with the exception of service dogs assisting disabled persons.

Wildlife:

- Please be bear aware! Store all food and garbage appropriately.
- Please report any predator sighting immediately to the Campground Attendant.

Springer Creek:

- Springer Creek is a hazardous creek. **Please watch children and pets!**
- Be cautious! - fast moving water present, especially during freshet and heavy rain events.
 - several waterfalls present within the Campground. Do enjoy the Springer Creek waterfalls, but please stay back from steep banks along the creek.
 - the creek above the highway is extremely dangerous with no maintained or approved trails. The creek flows through the gorge, with several waterfalls and very high cliffs. It is recommended that visitors do not explore this area, especially with children and pets.

SCHEDULE “F”

CAMPGROUND COVID-19 EXPOSURE CONTROL PLAN

The Campground Operator will be responsible to:

GENERAL

- Comply with WorkSafeBC's COVID-19 and return to safe operation guidelines and any future phases.
- Follow the guidelines as outlined through BC'S Restart Plan and monitor for ongoing updates.
- Follow BC Centre for Disease Control guidelines and monitor for updates.
- Follow BC Lodging and Campgrounds Association recommendations including *BCLCA COVID-19 Guidance for Campgrounds, RV Parks and Resorts with Cabins, Cottages and Glamping*.
- Follow any recommendations, guidelines, and directions related to COVID-19 from all levels and areas of government with jurisdiction, including the Village of Slocan, the Province of British Columbia (including, but not limited to, the Office of the Public Health Officer of British Columbia, the British Columbia Centre for Disease Control, and WorkSafe BC), and the Government of Canada.
- *When necessary*, place signage throughout the campground and in workspaces outlining policies and procedures including:
 - Physical distancing and no congregating
 - Hand hygiene
 - Coughing and sneezing etiquette

BOOKING

All reservations are booked online, with contact information entered in the reservation system.

When necessary, the Operator will advise the following:

- Campers should not enter the campground if they are experiencing symptoms including cough, fever shortness of breath, runny nose or sore throat that are not related to a pre-existing illness or health condition or are otherwise required to isolate or quarantine.
- Members of the same household should stay together on a campsite to meet physical distancing requirements and all campers are expected to follow the physical distancing requirements set out by the PHO.
- Campers should bring their own alcohol-based sanitizer and a cover for their picnic table.

OFFICE PROCEDURES – When Necessary

- One customer at a time in the office for registration and information purposes. (Sign will be placed outside the office.)
- Contactless payments as much as possible to avoid cash payments.
- Disinfect point of sales terminal after every use (or cover and replace after every use).
- Disinfect office throughout the day. Minimum two times.
- Hand sanitizer provided at workstation.

PHYSICAL DISTANCE – When Necessary

- General monitoring of social distance of campers and provide verbal explanations when non-compliance is noticed. Follow up with the Village of Slocan and/or RCMP for issues of non-compliance.
- Encourage campers to observe gathering restrictions by staying in their own campsite unless using washrooms, shower facilities, if open.
- Maintain two meters between workers and others whenever possible.

- If washroom and shower facilities are closed, campers with recreational vehicles will be requested to use their personal washroom facilities. If washroom and shower facilities are open, signage outside the washrooms will be posted listing rules.
- Put a limit of 2 people in the washrooms at a time, with signage for maintenance schedule.
- Provide physical distance lines outside washroom facilities.

CLEANING PROTOCOLS

- The Campground Operators will follow BC Centre for Disease Control Guidelines for Cleaning and Disinfectants for Public Settings and will monitor for updates.
- Daily cleaning and disinfection of washrooms twice per day.
- Spot check cleaning of washrooms twice per day
- Other essential areas such as outdoor sinks, recycle bins to be cleaned and disinfected twice per day.
- Operator to implement a daily cleaning protocol and log.
- Employees to follow hand hygiene and given the adequate information and training regarding sanitation.